

FREQUENTLY ASKED QUESTIONS

When are we open?

Every Thursday except UF Holidays from 6:00 – 8:00pm. We are closed on UF holidays due to the fact that we are a student run clinic.

The Student Occupational Therapists will be joining us the 1st and 3rd Thursdays of each month.

Dates we will be closed for the 2016 – 2017 school year:

November 24

April 27

December 15 - 29

May 4

March 2

July 27

Do I need an appointment?

No. We treat on a first-come-first-serve basis. Please arrive by 7pm to ensure we have enough time to treat you properly.

How do I pay for treatment?

You don't! We are a free clinic, which means you do not need to show proof of any insurance.

Do I need a referral?

Not for the first 30 days. In Florida, patients can be treated by a physical therapist without a referral for up to 30 days. After this time, however, you will need a referral from a physician, nurse practitioner, or other licensed medical professional. If you do not have a regular doctor, we suggest you begin trying to find a doctor if your treatment will take more than 30 days. We have information available on how to set up a doctor.

Who do we treat?

We are a general physical therapy clinic. We treat everyone in need of therapy, recent injury, post-surgical, preventative care, etc. We are not a specialty clinic, however, we will do our best to provide you the best possible care. Unfortunately, due to special oversight requirements, we are not able to treat pediatric patients. If you believe you have a special consideration we need to be aware about, please do not hesitate to call our information phone number or email us.